

QUESTIONNAIRE ABOUT SERVICES TARGETED TO MINORS VICTIM OF VIOLENCE

1) Making culture through widespread and permanent information, keeping the attention to this problem high

1.1	In this area, are awareness activities to a generic target realized?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
1.1a	These activities are developed on annual basis?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
1.2	Does a coordination between social, health, and educational services for promotion of awareness campaigns on the issue exist?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
1.2a	Is this coordination formalized?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
1.3	Is any informative material for awareness activities available?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No

2) Collecting up-to-date and comparable data (among different subjects)

2.1	Do common guidelines with definitions of child abuse typologies exist?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
2.2	Do a dataset collection information about users in care system exist?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
2.3	Are quantitative information on made activities systematically collected and analysed?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
2.4	Are information about customer satisfaction available?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No

3) Appropriate judicial paths, within which minors are protected from any risk of secondary victimization

3.1	Do you realize activities of control on waiting times for Court's decisions?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
3.1	Do you realize activities of accompanying minors in judicial process activities with trained personnel?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
3.3	Do you realize information activities targeted to minors on their duties/rights in judicial process?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No

4) Active inclusion in coordinating committees and in national / international networks focusing on this problem

4.1	Do local boards of coordination on child abuse issues exist?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
4.2	Is the integration between social, health and educational services formalized by agreements?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
4.3	Is one or more organizations which work in the services for minors victims of violence network connected with national bodies targeted on this issue?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
4.3a	Is there one or more organizations working in the services for minors victims of violence connected with international bodies targeted on this issue?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No

5) Accessibility and orientation

5.1	Is there a marketing annual campaign of services targeted to minors victim of violence?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
5.2	Is a telephonic hotline service delivered?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
5.3	Are there points in local system of services that collects alerts on cases detected and/or where to access to care paths?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No

6) Prevention and parenting support activities and "low threshold" activities

6.1	Are there some prevention activities targeted to parents at risk?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
6.2	Do advice services-interventions on critical child and adolescent issues exist?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
6.3	Do you realize educative interventions for preventing minors at school dropout risk?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
6.4	Are there "low threshold" centres for minors at extreme risk?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No

7) Appropriate structures for ensuring cares to minors victims of abuse

7.1	Are there centres with adequate resources for treatment of complex psychological discomfort?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
7.2	Are services promoting protected meeting place for minors and parents provided in the area?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No

8) Support to foster parent/ adoptive families

8.1	Do training activities for families on issues related to minors victim of violence exist?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
8.2	Do support activities for minors and families in post-adoption or foster care phase exist?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
8.3	Is there a formalized collaboration network between family associations and services?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No

9) Training activities for operators and prevention targeted to minors

9.1	Is specific training targeted to operators delivered on annual basis?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
9.2	Is there the supply of distant training modules for the operators?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No

10) Evaluation and treatment

10.1	Is the service of evaluation targeted to minor at the beginning of care phase delivered by a multiprofessional équipe?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
10.2	Is the service of individual psychological treatment for minors victim of violence delivered?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
10.3	Is the service of familiar / group psychological treatment delivered?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
10.4	Is there a document for the individual plan of each user?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No
10.5	Are standardized and validated at transnational level the tools used in almost one intervention phase?	1 <input type="checkbox"/> Yes	2 <input type="checkbox"/> No

11) Human resources

11.1	Are there guidelines which define professional composition of staffs?	1 <input type="checkbox"/> <i>Yes</i>	2 <input type="checkbox"/> <i>No</i>
11.2	Is a single case manager usually identified and documented for each user?	1 <input type="checkbox"/> <i>Yes</i>	2 <input type="checkbox"/> <i>No</i>
11.3	Is the involvement of a multi-professional team in the planning of the care regularly documented?	1 <input type="checkbox"/> <i>Yes</i>	2 <input type="checkbox"/> <i>No</i>
11.4	Is the supervision of the staff regularly documented?	1 <input type="checkbox"/> <i>Yes</i>	2 <input type="checkbox"/> <i>No</i>
11.5	Are volunteers involved in provision of services?	1 <input type="checkbox"/> <i>Yes</i>	2 <input type="checkbox"/> <i>No</i>
11.6	Which is the percentage of volunteers involved? (Total of volunteers divided by total of personnel involved)	1 <input type="checkbox"/> <i>Yes</i>	2 <input type="checkbox"/> <i>No</i>