



**SYNERGIA**

*Knowledge and management  
for social change*

# **MIGRATION AND INTERCULTURAL STUDIES**

## **CURRICULUM ABOUT SYNERGIA ACTIVITIES**

**Milan, 2010**

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SGQ certificato a fronte della  
norma ISO 9001:2000



## GENERAL INTRODUCTION

**Synergia is a social research society training and consulting** firm operating since 1989 in the field of social and health policy. In the last fifteen years, Synergia developed hundreds of research projects for the public sector (Ministries, Regional governments, Local governments) and for private companies (firms, foundations, associations), on local, national and European levels, deploying solid scientific expertise with a strong commitment to operating efficacy and timely delivery.

Its works answers to specific knowledge, understanding and action needs and translates into projects that include:

- strategic support to targeted social action policies;
- policy and services planning and evaluation;
- quantitative and qualitative research about needs, expectations, behaviours;
- trend and scenario analysis;
- organisation consulting;
- supervision and training;
- information systems implementation;
- thematic database development.

## THE TOPIC

Social change and cultural, economic, political transformations triggered by the international movement of people and the challenges that these changes entail for institutions and civil society represent today a crucial priority for applied social research. Synergia with its great experience and competencies, has been developing an approach to the analysis and the monitoring of the migratory phenomenon and related integration dynamics focused on their **historical development, social characteristics, cultural and economic specificities**, all aspects impacting on the processes of **social inclusion**. We use quantitative analysis and monitoring tools based on **sets of indicators**, integrated by **interdisciplinary qualitative field work**, combining theoretical approaches from sociology, anthropology, demography, economics, psychology, history and urban studies. In the past few years we focused on **labour insertion**, taking into account also **health** related aspects, housing needs, problems connected to **cohabitation and conflict** with the local communities, as well as on the interaction with local services and on the necessity to develop **innovative models of mediation and intercultural education**. Synergia has been also analysing emerging phenomena, like the **new transnational families** and the **second generations** of migrants, the processes of lobbying and social and political participation of groups and migrant communities, the issue of **ethnic business** and **self-employment**. Within the framework of empirical research and the support to policy planning, we also reflected on the issue of multiculturalism, on **new scenarios of citizenship definition**, on the factors and conditions of development of social cohesion in urban settings, on recent co-development transnational experiences.



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- 2010 Research on private care demand and on recruiting care givers in Veneto Region**  
Customers: Veneto Lavoro - Venezia
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- 2010 Mapping of migrants associationism in Lombardy region (Second year)**  
Customers: Regione Lombardia
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- 2009 Mapping of migrant associationism in Lombardy region**  
Customers: Regione Lombardia
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- 2009 Feasibility study for the implementation of a social cohesion action in the city of Brescia**  
Customers: Fondazione Cariplo – Milano. Partners: Il Solco
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- 2009 Monitoring indicators of migrants' integration**  
Customers: Ministero del Lavoro e delle Politiche Sociali. Partners: Censis, IPRS - Istituto Psicoanalitico per le Ricerche Sociali, Fondazione ISMU
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- 2009 Migradata. Social survey on migrants**  
Customers: Provincia Autonoma di Bolzano - Alto Adige. Partners: Eurac Research
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- 2008 Planning of the Regional Observatory on Immigration**  
Customers: Regione Puglia
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- 2008 Feasibility study for the realization of an Agency for the social integration of migrants**  
Customers: Provincia di Cremona
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- 2008 Study on social and political participation of foreign population**  
Customers: Provincia di Cremona
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- 2008 The effects of the Regional Law on Migration on the foreign population**  
Customers: Isfol - Roma
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- 2008 Life trajectories and migration routes of the forced migrants in Lombardy**  
Customers: Regione Lombardia
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- 2007 Networking between public and private actor in migration policies: the case of the neighbourhood of Carmine in Brescia**  
Customers: FIERI- Forum Italiano ed Europeo di ricerche sull'immigrazione - Torino
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- 2007 International meeting "Governing Migration in the local context"**  
Partners: Università Bocconi
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- 2007 The right to asylum in Lombardy. The normative framework and the local services for integration**  
Customers: Regione Lombardia
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- 2007 Provincial Observatory on Migrants (Fifth year)**  
Customers: Provincia Autonoma di Bolzano - Alto Adige
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- 2006 The psychosocial health of foreign workers**  
Customers: Ministero del Lavoro e delle Politiche Sociali
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- 2006 One firm, many cultures: the diversity management of foreign workers in the firm**  
Customers: Confindustria Pesaro - Urbino
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- 2006 Globalwork Project**  
Customers: Fondazione Comunità Monza Brianza - Monza, Comune di Monza, Provincia di Milano. Partners: Università Cattolica del Sacro Cuore
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- 2006 Mediterranean Forum - Migration routes and new production spaces in the cities of the Mediterranean**  
Customers: Università della Svizzera Italiana di Lugano - Switzerland
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- 2006 2006: the multicultural city**
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Customers: Fondazione Eni Enrico Mattei - Milano

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**2006 GARAM MARSALA project**

Customers: Fondazione Aliante – Milano

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**2006 Provincial Observatory on Migrants (Fourth year)**

Customers: Provincia Autonoma di Bolzano - Alto Adige

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**2006 Il information flow on accomodation facilities for migrant in Lombardy**

Customers: Regione Lombardia

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**2005 Training days on young and female migrants**

Customers: Comunità Nuova - Milano

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**2005 Study on the second generation immigrants in the city of Turin**

Customers: Fondazione Giovanni Agnelli – Torino

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**2005 "Parques" project**

Customers: Associazione Mitad del Mundo - Milano, Consolato Generale dell'Ecuador - Milano, Comune di Milano

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**2005 Understanding the diversity: mapping and mesuring**

Customers: Fondazione Eni Enrico Mattei - Milano

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**2005 Provincial Observatory on Migrants (Third year)**

Customers: Provincia Autonoma di Bolzano - Alto Adige

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**2005 Information flow on accomodation facilities for immigrants in Lombardy Region**

Customers: Regione Lombardia

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**2005 Equal Koinè: integration of migrants in the local community and in the labour market (2005, 2006, 2007)**

Partners: Formaper, Comune di Milano, Comune di Brescia, Provincia di Cremona, Provincia di Lecco, CdIE - Centro di Iniziativa Europea, Università Bocconi, Region Wallonie, Junta de Andalucia, Region Nord-Passe de Calais

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**2004 Consulting for setting up a child care service**

Customers: Comune di Milano, Comune di Brescia

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**2004 Provincial Observatory on Migration (Second Year)**

Customers: Provincia Autonoma di Bolzano - Alto Adige

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**2004 Meeting “Proposition d’indicateurs pour mesurer l’integration des immigrants et des minorités”**

Customers: Consiglio d'Europa - Strasbourg - France

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**2003 Observatory on housing situation in Province of Brescia**

Customers: Provincia di Brescia, ALER - Brescia

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**2003 Asia in Milan**

Customers: Comune di Milano. Partners: AIM - Associazione Interessi Metropolitan

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**2003 Needs and paths of minor foreign population**

Customers: Fondazione Aliante - Milano

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**2003 Provincial Observatory on Migrants (First year)**

Customers: Provincia Autonoma di Bolzano - Alto Adige

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**2001 Region Observatory for the Integration and the Multiethnicity (Years 2001 - 2009)**

Customers: Regione Lombardia

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**2001 Study on socio-cultural integration of Chinese Migrants in two areas of Milan**

Customers: Comune di Milano

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**2001 The sons of the immigration**

Customers: Comune di Milano. Partners: AIM - Associazione Interessi Metropolitan

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**2001 Foreign workers empowerment and diversity management (2001, 2002, 2003, 2004)**

Partners: Comune di Brescia, Provincia di Cremona, Provincia di Brescia, Provincia di Lecco, Unioncamere



Lombardia, CdIE - Centro di Iniziativa Europea, Università Bocconi, Region Wallonie, Junta de Andalucia

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**2001 Participation at the Meeting "Asian Immigrants and Entrepreneurs in the european community"**  
Partners: NIDI - Netherlands Interdisciplinary Demographic Institute

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**1999 Africa in Milan**

Customers: Comune di Milano

Partners: AIM - Associazione Interessi Metropolitani

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**1999 Writing the book "Per una televisione multiculturale"**

Customers: RAI - Roma

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**1998 Comparative study of ethnical and multicultural TV production in Italy and in other European countries**

Customers: RAI - Roma

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**1998 Quali-quantitative census of housing requirement of non-EU citizens**

Customers: Provincia di Milano

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**1997 INTEGRA Project on labour insertion of migrant workers (1997, 1998, 1999, 2000)**

Partners: Provincia di Milano, Diputació de Barcelona, Region Wallonie, Junta de Andalucia

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**1993 Publishing the book "Le regole del gioco. Diritti di cittadinanza e immigrazione straniera"**

Customers: Ministero dell'Interno

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**1993 First Reception Centres for Migrants**

Customers: Regione Emilia Romagna

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**1993 From a far away place for a job**

Customers: Provincia di Padova

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**1992 Socio-statistic profile of migration in Italy and estimation of clandestine migration**

Customers: (ex) Ministero dell'Immigrazione

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**1992 Study on the non-Eu migration profile in Emilia Romagna**

Customers: Regione Emilia Romagna

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**1992 Study on the non-EU migration profile**

Customers: Provincia Autonoma di Bolzano - Alto Adige

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**1992 Sociological analysis on non-EU migration and the local press**

Customers: I.Re.F. Istituto Regionale lombardo di Formazione per l'amministrazione pubblica - Milano

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**1991 Socio-demographic study on african migration in Italy**

Customers: Ministero dell'Interno

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**1991 Creation of a computerized library on immigration in Italy**

Customers: Ministero dell'Interno

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**1990 Sociodemographic study on African immigration in Italy**

Customers: Ministero dell'Interno

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