SYNERGIA
Knowledge and Management Systems for Change

"AMICI DEI BAMBINI" ASSOCIATION

SUPPORTING LIFE AFTER INSTITUTIONAL CARE

CARE LEAVERS INTERVIEW GUIDE

Document prepared by:
SYNERGIA
I-20124 Milan - Via Mauro Macchi, 44
Tel. +39 02-72093033 - Fax +39 02-72099743 - e-mail: synergia@synergia-net.it
Certified according to UNI EN ISO 9001:2000 standards
Care leavers interview guide macro areas (mid term, only target group)

1. starting conditions, institutionalisation story
   • socio-demographic data;
   • education;
   • work;
   • money conditions;
   • health conditions;
   • experience in residential structure.

2. current condition and transition phase
   • exit process from the child protection system;
   • resources fro the exit (what services, any economic benefits, etc.);
   • choice and sharing of the choice about transition path;
   • role of the social network and of the family of origin;
   • current education, work, housing and money conditions.

3. evaluation of the transition path
   • evaluation of the current situation;
   • evaluation of the support received before the tutor;
   • evaluation of the adequacy of transition path.

4. identification of the need
   • main problems that still need to be solved;
   • main transition future steps;
   • what should the system do;
   • what do you miss;
   • short term expectations.

5. role of the tutor (practical aspects)
   • what did you expect from the tutor/what did they tell you;
   • what did he/she do for you/what should have done (also practical tools, actions, etc.);
   • what is your relationship like with the tutor.

6. evaluation of the tutor
   • the tutor is…
   • strengths and weaknesses
   • difference with typical educator of the structure.
Care leavers interview guide macro areas (end, all)

0 starting conditions, institutionalisation story (only control group)

- socio-demographic data;
- education;
- work;
- money conditions;
- health conditions;
- experience in residential structure.

(for tutored people this is covered by the mid term interview, which should be traceable)

1. result of transition

- exit process from the child protection system;
- resources for the exit (what services, any economic benefits, etc.);
- choice and sharing of the choice about transition path;
- role of the social network and of the family of origin;
- current education, work, housing and money conditions.

1. evaluation of the transition path

- evaluation of the current situation;
- evaluation of the support received before the tutor;
- evaluation of the adequacy of transition path;
- main problems faced;
- evaluation of the paper guide.

2. steps still to be taken

- main problems that still need to be solved;
- what do you miss;
- what should the system change to help you;
- short term expectations;
- the problems you had 6 months ago have been dealt with? Did the tutor play an important role in this respect or not?

3. role of the tutor (practical aspects) — only tutored people

- what did you expect from the tutor/what did they tell you;
- what did he/she do for you/what should have done (also practical tools, actions, etc.);
- what is your relationship like with the tutor.

7. evaluation of the tutor

- the tutor is…
- strengths and weaknesses;
- aspects on which the tutor had greater impact;
- confirm evaluation of 6 months ago or not.